MEMORANDUM

TO: Board of Visitors Audit Committee

Ross Mugler, Chair Frank Reidy, Vice Chair Carlton F. Bennett (ex-officio) Lisa B. Smith (ex-officio) R. Bruce Bradley Donna L. Scassera Robert M. Tata '86

FROM: Gregory E. DuBois

Vice President for Administration and Finance

DATE: November 27, 2017

SUBJECT: Meeting of the Committee, December 7, 2017

The Board of Visitors Audit Committee will meet on Thursday, December 7, 2017 from 8:00 to 9:00 a.m., in Committee Room A (Room 2203) of Broderick Dining Commons. The agenda for the meeting is noted below.

AGENDA

- I. <u>Approval of Minutes</u> The Committee will consider a motion to approve the minutes of the Audit Committee meeting held on Thursday, September 21, 2017.
- II. Report from the Internal Audit Director Amanda Skaggs, Internal Audit Director
 - A. Completed Audit Reports (Summaries Enclosed)
 - 1. Office of the President FY2017 Annual Audit
 - 2. Accounts Receivable Cashiering, Student Billing & Touchnet
 - 3. Banner Document Management System
 - 4. Open Audit Issues from Audits Completed Prior to October 1, 2017

B. Ongoing Audit Projects

- 1. Research Center for Bioelectrics
- 2. General Accounting
- 3. Institutional Equity and Diversity
- 4. College of

OLD DOMINION UNIVERSITY INTERNAL AUDIT DEPARTMENT Audit of the Office of the President FY 2017

AUDIT SUMMARY

Department Contacts:

Cheryl Davis, Executive Secretary to the President

Velvet Grant, Assistant to the President

Responsible Executive:

John R. Broderick, President

Auditor:

Nina Lopez, Senior Auditor

Audit Report Date:11/8/2017

This audit consisted of reviewing expenditures made in figure 2017 for the following budget codes within the Office of the President: 1PR00, 6PR02, 6PR08, and 6PR62. The categories of expenditures reviewed included trave

OLDDOMINIONUNIVERSITINTERNALUDITDEPARTMENT Audit of AccountsReceivableCashiering& StudentBilling& TouchnetFY2017

AUDITSUMMARY

DepartmentHeads:
DeborahSwiecinskiAssociateVicePresidentfor FinanciaServices
Mary Deneen AssistantVicePresidentfor Finance/UniversityController
DeloresWhite, Directorof StudentAccountServices
ResponsibleVicePresident:
GregoryDuBois,VicePresidentfor Administration& Finance

Auditors:
LaurenEady,SeniorAuditor
GlennWilson,ITAudit Manager

Audit ReportDate: 11/13/2017

Background					
Old DominionUniversity'sAccountsReceivabledepartmentis organizedunder					

Scopeand Objectives

The objectives of the audit were to: (1) assess the operational effectiveness and efficiency of the department's methods and procedures; (2) determine the extent of adherence to policies, plans, and procedures and to verify compliance with applicable state and federal laws, regulations and standards; (3) determine that risks are appropriately removed or satisfactorily mitigated through a systematic

OLDDOMINIONUNIVERSITINTERNALUDITDEPARTMENT OpenAudit Issuesfrom Audits CompletedPrior to October 1, 2017

TheInternal Audit Departmentfollows up with managementasto the status of previously recommended corrective actions related to issues identified in previous audit reports. In accordance with the Statement of Policies of the Internal Audit Department, which was approved by the Board of Visitors, the Internal Audit Director is responsible for ensuring that individual departments have taken appropriate actions to correct internal control weaknesses, which were reported at the conclusion of the internal audit.

For purposes of the follow up, interviews with appropriate departmental personnel were conducted to obtain updates on the corrective actions outlined by management esponses to the original audit report. In order to confirm corrective action, examination of documentation and appropriate audit testing was also conducted Actions taken by management were rated for the degree to which they address the audit point and affect correction, as noted in the following table:

StatusRating	Criteria			
Complete	Actions taken completely address the concerns cited in the audit point and			
	recommendationsmadeor were rectified to the extent reasonablypossible.			
In Progress	Corrective action is actively taking place; some aspects may be complete; however additional steps need to be completed to rectify all of the main concerns of the originalissue.			
Planned	An action plan has been decided	0	0	

$Audit\,Action\,PlanStatus by\,ReportDate$

AcademicAffairs InternationalStudentandSchola/Services ImproveEssentiaProcesses Process 5/17/12 9/15/12 In P	Area	Audit Title	Audit Finding	Category	Report Date	Original DueDate	Status
7 dademie tratie internationaletaachtandes vises improve Essential resessee 1 recess 6/17/12 6/16/12 internationaletaachtandes vises	AcademicAffairs	InternationalStudentandScholarServices	ImproveEssentiaProcesses	Process	5/17/12	9/15/12	In Progress

 ${\tt Admin\&\,Finance\ FoundationRelationships/Transactions}$

Updatedor FormalWritten

Admin& Finance ThirdPartyHostedSystems

HobsonsSystemRelated